

# Additional Info

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## Ordering

Orders must be received no later than 3:00 pm the day prior. Large orders may require 48 hour notice or more. Same day orders may be possible with a limited menu and an additional fee.

## Menus & Pricing

Our printed menus represent a collection of our most popular items. Unless otherwise noted, most menu items are priced per person based on a minimum order amount or guest count. Prices are subject to change depending on sudden changes in the economy which might create an increase in food costs. Additional charges are added depending on the type of service you choose.

## Minimums

Menu items are priced per person based on a minimum order amount or guest count. We have a 15 person minimum for drop-off orders and a 25 person minimum for full-service events. When adding a second entrée, add the additional charge to the higher priced menu item. Beverages, Sides & Desserts can be ordered a la carte with a 25 person minimum.

## Full Service Events

Our staff will arrive 60-90 minutes before your start time. They will set up a self-serve buffet with chafing dishes, buffet linens and regular serving utensils. Servers will attend to the food, bus tables and clean-up the buffet. We provide disposable plates, flatware & napkins. Labor, Operations, Delivery, Tax & Gratuity are additional.

## Special Dietary Needs

Our Chef can create special entrée substitutions for Vegetarians, Vegans, Gluten Free, Dairy Free and most other food allergies. Look for special notations throughout the menu or ask our Catering Coordinators for help. We can accommodate one person or we can create an entire menu for the group. Some special dietary accommodations have a small sur-charge..

## Drop-Off Orders

Our delivery person will unpack and set out the food on your table in foil pans and plastic bowls & platters. We provide disposable serving utensils, foam plates, plastic flatware and paper napkins. Sales tax & delivery charge apply. Disposable warming dishes are available for an additional charge.

## Payments

We accept most major credit cards like Visa, MasterCard, Discover, and American Express. Cash and Corporate checks are also accepted. Please inquire if you would like to establish direct billing privileges. An automatic gratuity will be added to all "Direct Bill" Accounts; 10% on Drop Off and 15% on Full-Service.

## Pick-up Orders

Most of our menu items are available to pick-up when you want to save on delivery charges. We also offer a Ready-to-Reheat pick-up option. Most popular during the holidays, you can have us do all the prep-work and on the day of your event, just pop things in the oven. Plates, flatware and napkins are not included on these orders. Re-heating Instructions will be provided.

## Cancellation

Drop-off orders for less than 40 people need only a 48-hour cancellation notice. Drop-off orders for more than 40 people require at least 72 hour notice. Late cancellations will be charged 50% of the total invoice amount. All Full-Service events require a minimum of a 30-day cancellation notice, otherwise the initial deposit will be forfeited. If a full-service event is re-booked within 60 days, the deposit can be transferred to the new date.

## Reviews

Fat Freddy's Catering is proud of our online reputation. We have real customer reviews on sites like Yelp, Google, Facebook, Wedding Wire, The Knot, etc. Like Good Food and Good Friends, you can never have enough Good Online Reviews. We welcome new ones and appreciate each and every one we receive.